

T-0664 4175 Virewood Lane N.

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T-0664 4175 Virewood Lane N.

For instructions on how to use this kiosk, or for help at any time, simply touch the information button below

If you are encountering difficulties with this kiosk, please call Versa Customer Service at 1-888-888-8888

Western Electric TRAVEL CHARGES
Your service provider profile indicates:
-Charge for Drive Time
-Charge for mileage from portal to portal

For Instructions on how to use this kiosk, or for help at any time, simply touch the information button below

Indicate travel charges, then touch Next to continue

YOUR DRIVE TIME(HH:MM)

00:30

YOUR MILEAGE:

15

Welcome Work Orders Approvals Messages Log-Out Info Next Walk Away

15

Tom Jackson

1 schedules work orders
Not in a service visit. Please start your service visit by entering any charge information and pressing the next button

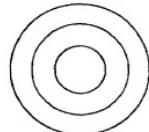


Fig. 2

Verisae Roles - Master Filter Factor Groups, Factors, Values & Defaults

Factor Group = A grouping of fields that are related in concept and can have one or more Factors.

Factor = A Field that we allow the user to assign a value to that will be used in filtering the information displayed in the Work Space.

Value = One of the acceptable values for any given field. Used as the value in query for the Master Filter.

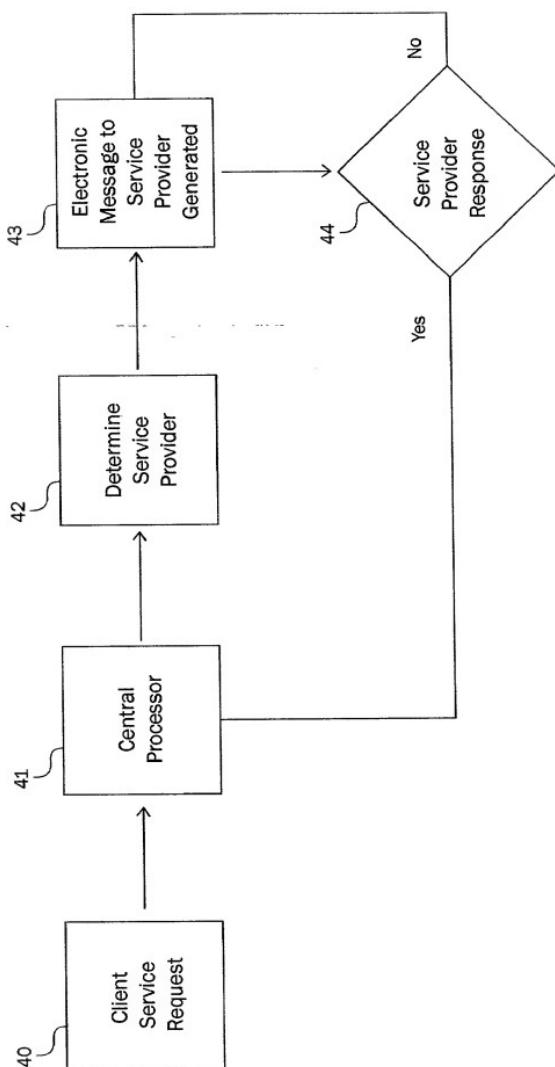
Factor Groups & Factors	Value Type	Default Possible	Edit Yes / No / Down
+Geography			
Country	Possible Values	Blank / Show All	Yes
State/Province	Possible Values	Blank / Show All	Yes
City	Possible Values	Blank / Show All	Yes
Postal Code	Possible Values	Blank / Show All	Yes
+Organizational			
Client	Possible Values	Blank / Show All	Yes
Organization	Possible Values	Blank / Show All	Yes
Affiliate	Possible Values	Blank / Show All	Yes
Fact Type	Possible Values	Blank / Show All	Yes
Site	Possible Values	Blank / Show All	Yes
+Service Provider			
SP Organization	Possible Values	Blank / Show All	Yes
SP Site	Possible Values	Blank / Show All	Yes
Preferred (Y/N)	Possible Values	Blank / Show All	Yes
+Work Order			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Type	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Date Completed Range	Start Date, End Date	Blank / Show All	Yes
Technician	Possible Values	Blank / Show All	Yes
Part Number	Possible Values	Blank / Show All	Yes
Service Action	Possible Values	Blank / Show All	Yes
Billable Labor Range	Low Value, High Value	Blank / Show All	Yes
Work Order Cost Range	Low Value, High Value	Blank / Show All	Yes
+Service Visit			
Number	Possible Values	Blank / Show All	Yes
Number of Trips	Possible Values	Blank / Show All	Yes
Service Visit Cost Range	Low Value, High Value	Blank / Show All	Yes
+Invoice			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Invoice Cost Range	Low Value, High Value	Blank / Show All	Yes
+Assets			
Asset Type	Possible Values	Blank / Show All	Yes
Work Center	Possible Values	Blank / Show All	Yes
In Service Date Range	Start Date, End Date	Blank / Show All	Yes
Warranty Expiration Date Range	Start Date, End Date	Blank / Show All	Yes
Preventative Maintenance (Y/N)	Possible Values	Blank / Show All	Yes
+Manufacturer			
Manufacturers Site	Possible Values	Blank / Show All	Yes
+Calls			
Call Status	Possible Values	Blank / Show All	Yes
Action Type	Possible Values	Blank / Show All	Yes
Reason Type	Possible Values	Blank / Show All	Yes
Call Date Range	Start Date, End Date	Blank / Show All	Yes

Fig. 3

Fig 4A

48

4011160 * 62223860



Appln. No.: 09/883,779
Enterprise Assets
Title: Method and System for Managing
Application Daniel T. Johnson et al.

Active Call		WorkSpace Filter Definition																																									
Site	Sites	Service & Maintenance	Asset Types																																								
T-0664	All Work Orders	Summary	New Work Order																																								
Requester	New Work Order																																										
Terry Houghton	<table border="1"> <tr> <td>Site Name</td> <td>T-0664</td> </tr> <tr> <td>Requester</td> <td>Terry Houghton</td> </tr> <tr> <td>Asset Type</td> <td>Dane Quirkert 4000</td> </tr> <tr> <td>Variable Tax Number</td> <td>1854</td> </tr> <tr> <td>Reason Type</td> <td>Lack of Power: Batt</td> </tr> <tr> <td>Out of Service</td> <td></td> </tr> <tr> <td>Asset Type</td> <td>Lack of Power: Battery appears not be recharging</td> </tr> <tr> <td>Dane Quirkert 4000</td> <td></td> </tr> <tr> <td>Asset Number</td> <td>02/01/2001</td> </tr> <tr> <td>1864</td> <td>Service Provider:</td> </tr> <tr> <td>Serial Number</td> <td>Western Electric</td> </tr> <tr> <td>0059</td> <td>Technician:</td> </tr> <tr> <td>Action Type</td> <td></td> </tr> <tr> <td>Create Work Order</td> <td></td> </tr> <tr> <td>Status</td> <td>Save</td> </tr> <tr> <td>Open</td> <td>Cancel</td> </tr> <tr> <td></td> <td>Save</td> </tr> <tr> <td></td> <td>New</td> </tr> <tr> <td></td> <td>View</td> </tr> <tr> <td></td> <td>Delete</td> </tr> </table>			Site Name	T-0664	Requester	Terry Houghton	Asset Type	Dane Quirkert 4000	Variable Tax Number	1854	Reason Type	Lack of Power: Batt	Out of Service		Asset Type	Lack of Power: Battery appears not be recharging	Dane Quirkert 4000		Asset Number	02/01/2001	1864	Service Provider:	Serial Number	Western Electric	0059	Technician:	Action Type		Create Work Order		Status	Save	Open	Cancel		Save		New		View		Delete
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	<p>New</p>																																										
	<p>View</p>																																										
	<p>Delete</p>																																										

Fig. 4B

6/8

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Fig. 5

F0T4G0 "5ZEE9860

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Stores in Hennepin County Minnesota

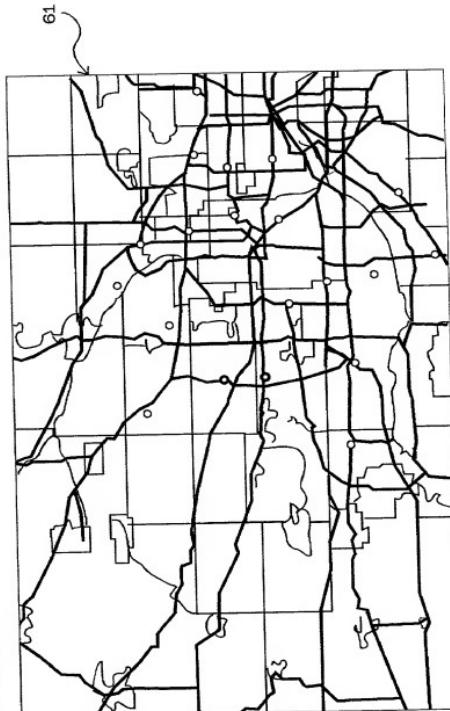
WorkSpace GIS Mapping

Active Call

Site	<input checked="" type="checkbox"/>
Minnesota	<input type="checkbox"/>
Asset Type	<input type="checkbox"/>
Cart	<input type="checkbox"/>
Operated	<input type="checkbox"/>
Equips	<input type="checkbox"/>
Number of Assets	<input type="checkbox"/>
1	<input type="checkbox"/>
Affiliation	<input type="checkbox"/>
Greatland	<input type="checkbox"/>

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Please click on the map to select a store. (The YELLOW points are sites which meet your criteria)



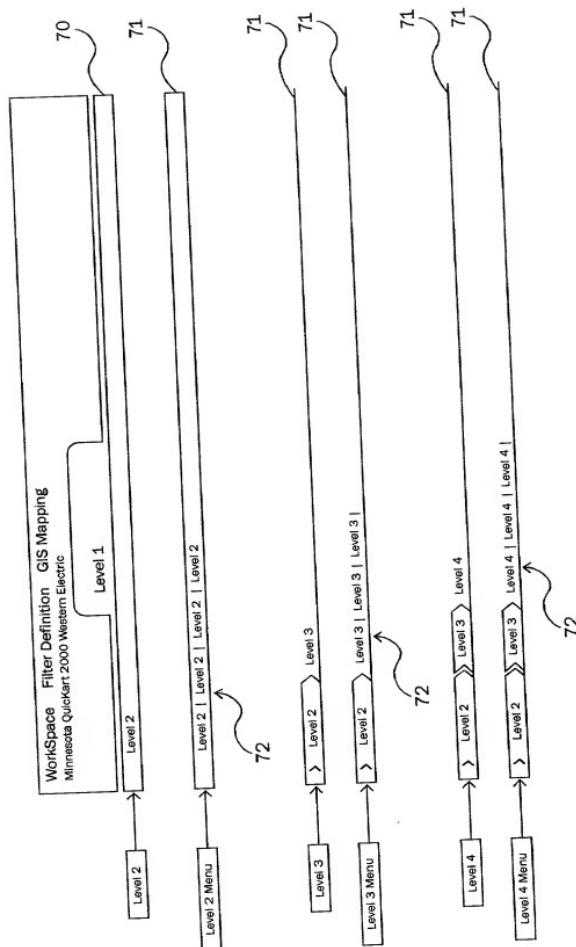
There are 10 stores located in the Hennepin County. Of which, 2 stores meet your criteria.

Qualified Sites

<input checked="" type="checkbox"/>	Select
<input type="checkbox"/>	T-065
<input type="checkbox"/>	T-0100
<input type="checkbox"/>	T-0664

Venise Enterprise Asset Management & Maintenance System

Fig. 6



Appliance: Daniel T. Johnson et al.
Title: Method and System for Managing
Enterprise Assets
Appn. No.: 09/883,779

Fig. 7